



VISITOR POLICY

Policy No. 1(h)

POLICY STATEMENT: The Urgency Room is access controlled to maintain staff, patient and visitor safety. Visitor access will be assessed on an individual basis by the clinical staff. In enforcing these policies we will not discriminate on the basis of race, color, creed, religion, national origin, sex, sexual orientation, gender identity or expression, disability, age, marital or family status, covered veteran status or status with regard to public assistance. When the Urgency Room is in a crisis situation, visitors may be requested to wait in the waiting area. Maintaining patient safety and comfort are a high priority.

PROCEDURE:

Visitors

- To allow the clinical staff and provider to perform a thorough initial assessment, visitors may be requested to wait in the waiting room.
- The number of visitors per patient will be assessed on an individual basis by the provider or clinical staff.
- The clinical staff will consider age, symptoms, acuity, circumstance, special needs, and physical space when assessing the number of permitted visitors.
- In critical patient situations, the number of visitors may be limited based on staff or provider discretion.
- Patient visitors are to remain with the patient in the patient's room.
- UR staff will keep the visitor informed based on patient consent to share health information.

Nursing staff may restrict visitation privileges for the following reasons:

- Request of the patient.
- Disruptive behavior by patient or visitors.
- Safety/security concern for patient, staff or visitors.
- Variables in the patient care area that may affect whether or not visitors should be present (i.e., prevalence of infectious diseases in ED, hospital or unit in crisis situation).
- Risk of infectious disease exposure from visitors.
- Patient's medical condition and/or treatment needs.

Food/Beverages

- Food or drink of visitors will be limited.

Date Last Revised: 6/27/2018
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Revision History:
